SINUX

Company Profile

Your Trusted Technology Partner for a Digital Future

SINUX

About Us

SINUX (PT Strategi Integrasi Nusantara) is an Indonesian ICT company that designs, integrates, and operates secure digital infrastructure for enterprise and government, from cloud platforms and virtualization to cybersecurity and managed services.

We pair engineering with 24/7 operations across on-premises, hybrid, and multi-cloud environments, and we stay accountable long after go-live. Our own Nusagrid ecosystem puts Indonesia-first cloud, observability, and private AI in the hands of the same team that runs your systems.

System Integration

Integrate, optimize, and scale end-to-end IT.

Cloud and Virtualization

Private cloud, public cloud, and virtualization.

Cybersecurity and SOC

24/7 monitoring, compliance, and response.

Managed Services

Run by certified experts, around the clock.

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What We Do

SINUX Core Capabilities

End-to-end ICT services, from infrastructure and cloud to security, resilience, and software.

- **IT Infrastructure**
- Private Cloud
- Cybersecurity
- BCP
- Consulting & Managed Services
- Software, AI & IOT

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SINUX

IT Infrastructure & Hardware Solutions

Every critical service depends on the hardware underneath it. SINUX designs and delivers infrastructure that stays fast, available, and secure under heavy, data-intensive workloads.
From storage and high-performance servers to secure networking and security appliances, we keep mission-critical operations running without interruption.

High Availability and Performance
Built for maximum uptime and business continuity.

Enterprise-Grade Security
Layered protection against threats and unauthorized access.

Scalable and Future-Ready
Sized for today, ready for tomorrow's growth.

Cost-Efficient and Robust
Lower running costs over the full hardware lifecycle.

Enterprise and data center grade products from the technology brands we trust most.

Technology Partners

GIGABYTE™ · FS · SUPERMICRO · Edge-corE NETWORKS · FORTINET
paloalto NETWORKS · Synology · axioo STYLE MEETS PERFORMANCE · Lenovo · DELL EMC

SINUX

Private Cloud Platform

Enterprises want full control of their cloud without vendor lock-in. SINUX Private Cloud, powered by Arcfra, is a scalable, secure, and cost-efficient alternative to VMware and Nutanix, run from a single console.

Why Teams Switch

Full Control and Security

Own your infrastructure, data, and compliance.

Scale on Demand

Scale workloads in real time as the business grows.

No Vendor Lock-In

Open and interoperable across your IT estate.

Cost-Efficient

Lower TCO, with no surprise licensing fees.

Faster Than the Alternatives

Tuned for speed, efficiency, and enterprise reliability.

One Management Console

Orchestrate and automate the whole cloud from one place.

A Real VMware Alternative

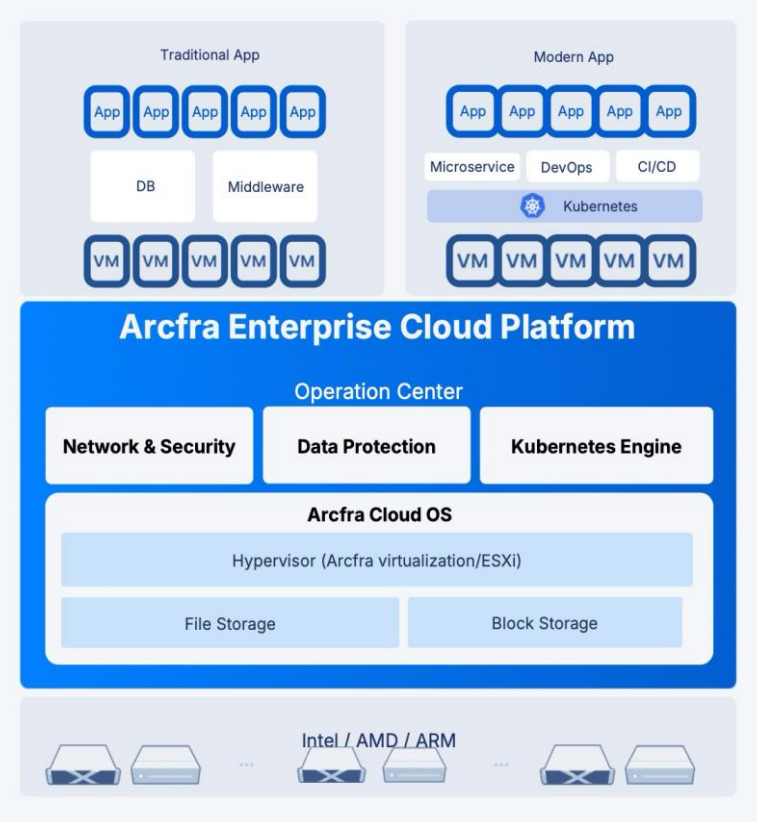
High performance without the cost of proprietary platforms.

Arcfra Virtuozzo Acronis verge.io PROXMOX NUSAGRID by SINUX

Arcfra

Arcfra Enterprise Cloud Platform

A Full-Stack Software-Defined Infrastructure



Compute Services
Multiple Hypervisors | vGPU & GPU Passthrough | Kubernetes Service

Storage Services
Multiple Protocols | Block Storage | File Storage

Data Protection
Backup & Recovery | Replication | Active-Active

Networking and Security
Distributed Firewall | Load Balancing

Management and Analytics
Single Management Console | Cluster Management | Monitoring

Compatible to various X86 and ARM servers

HUAWEI · DELL EMC · Hewlett Packard Enterprise · SUPERMICRO · H3C · Lenovo · xFUSION · inspur · SINUX

Arcfra

Core Technology Validated and Acknowledged

Acknowledged by top analyst firms

Gartner

2024: Recommended Full Stack HCI Software Among Nutanix, VMware and Microsoft
2024: HCI Representative Vendor
2023: Customer Choice in APAC for HCI Software
2022: Peer Insight Customer Choice
2021: Peer Insight Customer Choice

IDC

2024: No.1 Ranked China HCI Software Market

FORRESTER®

2023: One of Top Eleven HCI Provider across Global

GIGAOM

2023: GigaOm HCI Radar, Enterprise Deployments
2023: GigaOm HCI Radar, Enterprise and SMB Deployments

Run in production for 5+ years, validated by 1000+ customers

Proven performance and stability

SINUX

Virtuozzo

Virtuozzo Full-Stack Cloud Platform

Cloud Management Portal

Self-Service Portals • API • Metering

Application-as-a-Service

WordPress • Magento • Kubernetes • DB • S3 • XaaS • CDN • Marketplace

DevOps Platform-as-a-Service

Auto-Scaling • Auto-Clustering • Containerization • CI/CD • Cloud Scripting • Multi-Cloud

Infrastructure-as-a-Service / Hosting

Containers & VMs • Advanced OpenStack • Storage • Self-Service VMware • Acronis Security

Public / Private / Hybrid / Multi-Cloud Deployment

Virtuozzo Providers • openstack • vmware • amazon web services • Microsoft Azure • Bare Metal

Services & Support

- Onboarding
- Premium Support
- Tech Account Management
- Training and Education
- Managed Services
- Go-to-Market
- Partner Program
- Migration from Private IT or Other Cloud



Target

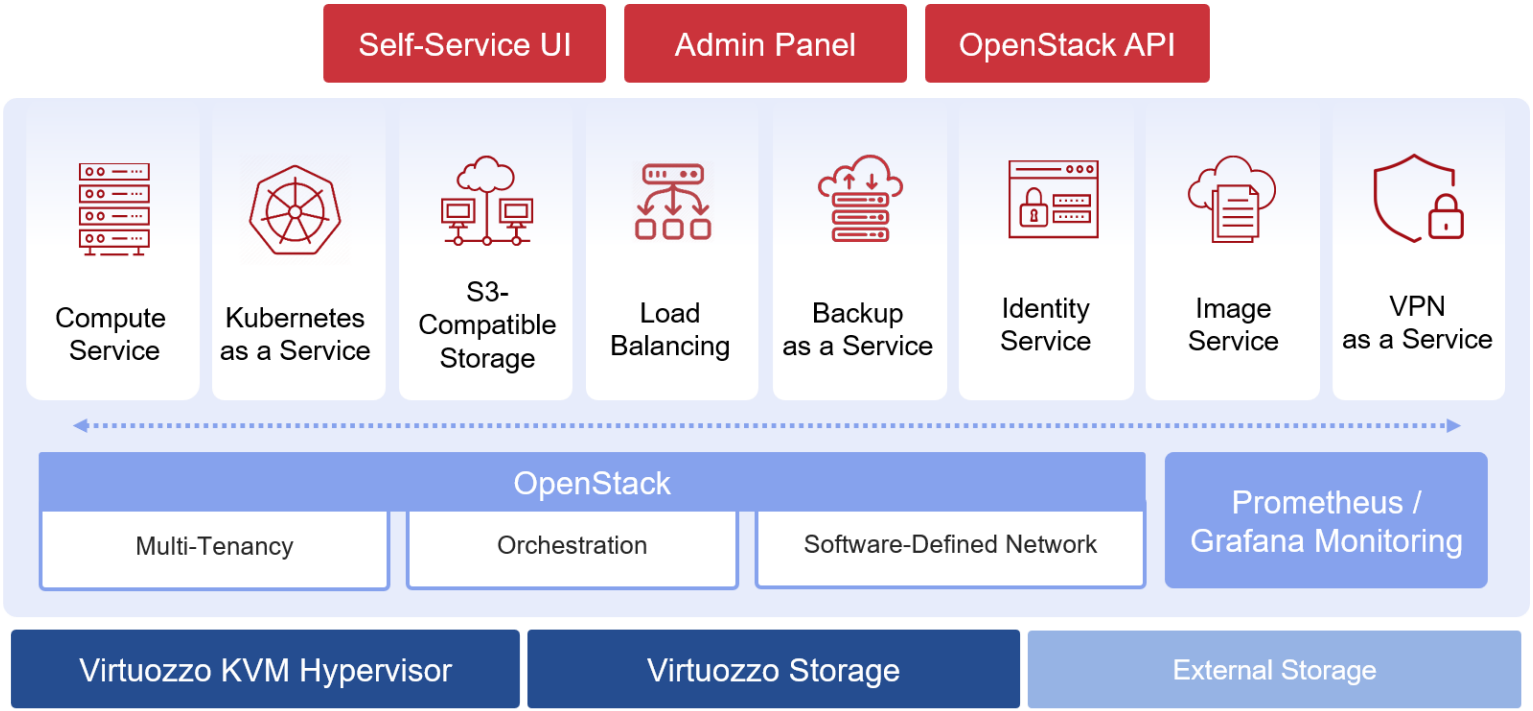
- Hosting Service Providers
- Cloud Service Providers
- Managed Service Providers
- SMB and Enterprise Private Cloud
- Global ISVs



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Virtuozzo

Virtuozzo Hybrid Infrastructure



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SINUX

Cybersecurity & Compliance Solutions

Attackers do not wait for business hours, and regulators do not accept excuses. SINUX combines proven security frameworks, real-time monitoring, and expert consultancy to keep your critical assets protected and your audits clean.

Our 24/7 Security Operations Center detects threats and responds in minutes. Our CISO-as-a-Service helps you set and enforce security policy, in line with Indonesia's Personal Data Protection (PDP) law and global standards.

What You Get

24/7 Proactive Monitoring (SOC)
Continuous detection, risk assessment, and real-time response.

Expert Security Team
Certified specialists for strategy and 24/7 operations.

Compliance Built In (CISO Services)
Policies and controls aligned with PDP law and global frameworks.

Consultancy and Gap Assessment
Risk analysis, compliance strategy, and a clear roadmap.

wazuh. SentinelOne Fidelis Security SOPHOS FORTINET netskope
CROWDSTRIKE proofpoint. CYBERARK IBM Radar SKUDONET ONE IDENTITY

SINUX

Why SINUX SOC

Certified People on Duty

24/7 CSIRT
CISSP, CISM, OSCP and SANS-certified analysts.

Proven in finance
Incident-response veterans from banking and finance.

X-Labs R&D
Certified blue and red teams that keep sharpening.

One Orchestrated Security Fabric

Working as one
Cloud-native SIEM, ML-driven EDR, IDS/IPS, and SOAR.

Smarter hunting
Machine learning and predictive analytics on every hunt.

Automated playbooks
SOAR targets: MTTD < 60 s, MTTR < 15 min.

A Stack Built for Visibility

Real-time correlation
Events correlated across SIEM and EDR as they happen.

Edge isolation
Deception grids and containerized edge SOC nodes for branches.

Local threat intel
Live feeds from BSSN, OJK, and dark web sources.

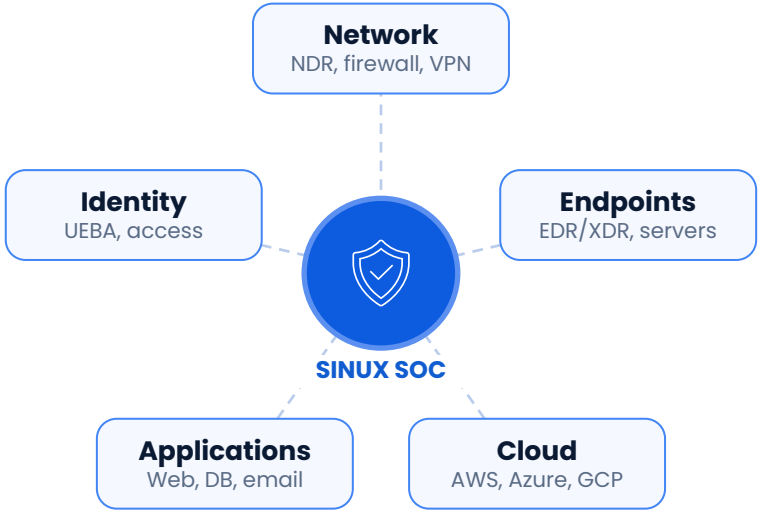
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SINUX

SOC as a Service

Analysts who watch, hunt, and respond around the clock, before threats become incidents.

What we watch



How we respond

Eyes on your estate, 24/7
Certified analysts triage every alert in real time, all year.

Threats found before they strike
Proactive hunting for attackers your tools have not flagged.

Contained in minutes, not days
Playbook-driven isolation and remediation limits the damage.

24/7/365	< 60 s	< 15 min
Coverage	Mean time to detect	Mean time to respond

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SINUX

SOC Solutions and Services

SOC 24/7

L1 and L2 analysts who monitor and hunt threats around the clock

Penetration Testing

Penetration tests for web and mobile applications



Threat Simulator

Dark Web Monitoring

Watch your domain reputation and leaked employee data, driven by threat intelligence

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Business Continuity Planning (BCP)

Acronis

Outages, ransomware, and human error will happen. What matters is how fast you recover. SINUX designs backup and disaster recovery that protects mission-critical systems and keeps downtime short.

Backups run automatically and securely, with verified integrity. When disaster strikes, our recovery plans bring operations back quickly, even after a full site failure.

What You Get

Automated and Secure Backup
Real-time protection with encrypted storage and fast recovery.

Disaster-Proof Resilience
Failover-ready infrastructure that keeps the business running.

Data Protection
Stops malware, ransomware, and data corruption.

Compliance-Ready
Aligned with data protection and industry regulations.

High Availability by Design | Architecture engineered to keep operations running through failures

SINUX

Comprehensive Cyber Protection Platform

Cross-NIST Platform Powered by AI

Acronis

Cyber Protect / Cloud platform



Security | **Backup & DR** | **IT Management**

Streamlined Administration

Partner Ecosystem

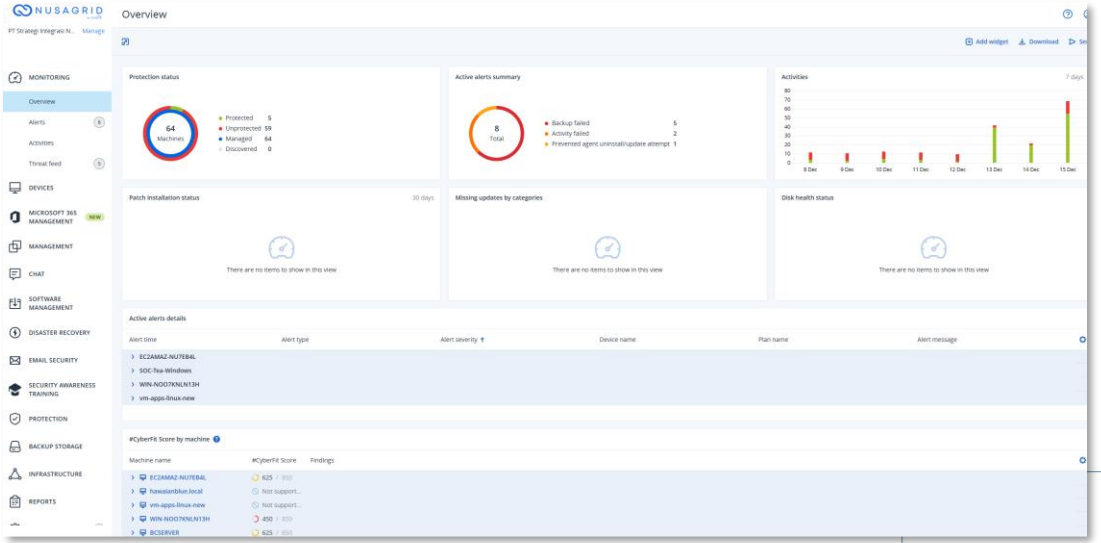
Managed Service Providers | Cloud Service Providers | RMM/PSA/CSA ISVs | Network Service Providers | Resellers and Distributors

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Acronis

Sovereignty Storage

Meet data sovereignty or cost requirements

Cloud Storage

Google Cloud Platform
Acronis Cyber Cloud Storage
Alibaba Cloud
aws
IBM Cloud
Azure
IIJ
wasabi
BytePlus
NUSAGRID

Other public clouds
(via Acronis Backup Gateway)

Your own or third-party cloud storage

Nusagrid Storage

NUSAGRID

Local disks

SMB/CIFS/DFS and NFS shares

On-premises Acronis Storage

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SINUX

IT Consulting & Managed Services

Technology should pay for itself. SINUX consulting and managed services help you get long-term ROI, efficiency, and agility from every system you run.

We are vendor-agnostic across multi-cloud, hybrid, and on-premises, so you choose the right architecture without lock-in. Senior IT and business consultants back you with 24/7 support.

What You Get

End-to-End IT Optimization

Technology aligned with business goals and ROI.

Multi-Cloud and Hybrid

AWS, GCP, private cloud, and on-premises as one.

24/7 Support

Monitoring, troubleshooting, and tuning, around the clock.

Professional Team

Certified engineers with hands-on delivery experience.

Senior IT and business consultants guide your investments, digital transformation, and enterprise efficiency.
Vendor-agnostic and scalable: no lock-in, full flexibility, and an IT estate ready for what comes next.

Cloud Partner

BytePlus

aws

Google Cloud Platform

Microsoft Azure

SINUX

Managed by Experts

How we start

01 Free Consultation

Talk to our engineers about moving to the cloud. No cost, no obligation.

02 Free Technical Assessment

We review your setup and hand you clear, prioritized recommendations.

03 Workload Migration

We move systems and data with minimal disruption to your business.

What we deliver

Implementation Services

Installation, configuration, and tuning, done right the first time.

- Hardware and software installation
- Cloud implementation
- Configuration tailored to your needs
- Performance optimization

Managed Services

We run your infrastructure on-site or remotely, so you can focus on the business.

- **Preventive maintenance:** catch issues before they cause outages
- **Corrective maintenance:** fix problems fast, keep downtime minimal
- **24/7 operations:** monitoring with direct escalation to engineers

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SINUX

Platform & Software Development

See Our Portfolio

Off-the-shelf software rarely fits how you actually work. SINUX builds custom applications that integrate cleanly, scale with you, and stay easy to run.

Our engineers build web, desktop, and mobile applications on modern architectures, for any industry, with no vendor lock-in.

What You Get

Custom-Tailored Software
Built around your business needs, with clean integration.

Scalable and High-Performance
Optimized for enterprise workloads and future growth.

Modern Architecture
Cloud-native, microservices, and AI-powered solutions.

Experienced Team
Industry experts in software engineering and digital transformation.

No Vendor Lock-In (Platform-Agnostic) | Works across ecosystems, so you keep flexibility and control costs

SINUX

AI & IoT Solutions

AI and IoT turn everyday operations into data you can act on. SINUX builds industry-specific solutions with generative AI and real-time analytics that fit your processes, not the other way around.

Our engineers and researchers design automation and predictive models around your data, then keep them running in production.

What You Get

Intelligent Automation

AI-powered process automation, predictive analytics, and real-time decisions.

Industry-Specific Solutions

AI and IoT for manufacturing, smart cities, oil and gas, and finance.

Data-Driven Efficiency

Real-time analytics and machine learning for leaner operations.

Generative AI

Advanced models for content, predictive insights, and business intelligence.

Professional Team & Researchers | AI engineers, data scientists, and IoT specialists on one team

SINUX

SINUX AI Platform : Your Private Enterprise AI

Who uses it

Employees
AI workspace with SSO and role-based access.

Internal apps
Business systems via REST API and MCP.

Public services
Citizen assistants behind a secure API.

Admins and developers
Console, developer API, and quotas.

Dedicated tenant on Nusagrid Cloud

Data stays in Indonesia

Secure edge	AegisWAF · VPN / IPsec · SSO and RBAC · API gateway
Experience	AI workspace · Developer API · Admin console · Embedded assistant
Agents	Agent runtime · MCP tool hub · Human approval · Context memory
AI trust	PII masking · Injection defense · Quality evaluation · Audit trail
Knowledge	Document OCR · Local embedding · Hybrid search · Source citation
Data and infra	Vector index · Knowledge store · GPU accelerators · Daily backup

Model hub

Smart model routing
Right engine per task. Only masked, minimum context leaves, never used for training.

Swift engine
Quick answers and summaries

Reasoning engine
Multi-step and agentic tasks

Deep context engine
Very long documents

Vision engine
Forms and scanned files

Sign in → **Screen the prompt** → **Retrieve context** → **Route the model** → **Validate output** → **Cited answer**

Managed AI Ops 24/7 Monitoring · SLA 99.5% · Security patching · Model evaluation · Cost governance · Monthly reports

SINUX

NUSAGRID
by SINUX

What We Build

The Nusagrid Ecosystem

A sovereign product suite designed and built by SINUX, with AI built into every layer.

Nusagrid Cloud | Nusamail | Nusametric | OrionVE | AegisWAF | Overseer | SINUX AI

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Nusagrid Cloud Services

NUSAGRID by SINUX

Nusagrid Cloud is a sovereign public cloud engineered for mission-critical enterprise and government workloads. Intel Xeon Platinum 3.8 GHz compute and full-SSD storage deliver consistently low latency for databases, analytics, and AI, protected by Tier IV data centers and up to 100 Tbps of anti-DDoS capacity. A simple, intuitive dashboard, unmetered traffic, and 24×7 local support complete the experience

What You Get

Virtual Compute

Intel Xeon Platinum at 3.8 GHz clock speed.

Fast Block Storage

Full-SSD block storage as standard, 10K IOPS.

24/7 Support

Proactive monitoring, troubleshooting, and tuning.

Professional Team

Certified engineers who run the platform.

Unmetered Traffic

Unmetered ingress and egress. No bill shock.

Anti-DDoS up to 100 Tbps

Netscout-based protection at scale.

Rich Connectivity

10 domestic and 6 international exchanges, 40 Gbps.

99.9% Availability SLA

Fully redundant architecture keeps services up.

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Why Teams Choose Nusagrid Cloud

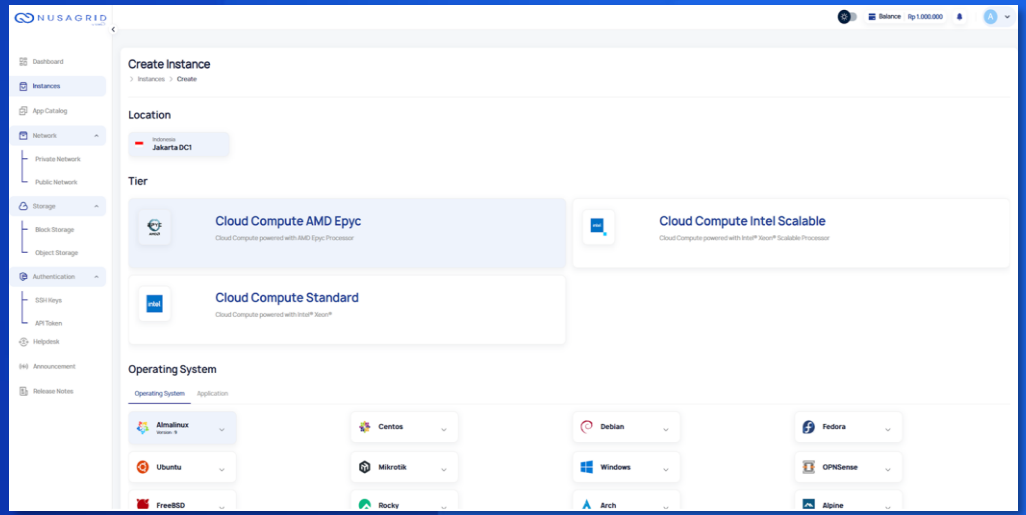
A sovereign public cloud for mission-critical workloads: consistent low latency, Tier IV data centers, and 24/7 local support from the engineers who run it.

No Noisy Neighbors
Xeon Platinum 3.8 GHz and full-SSD 10K IOPS, at peak load.

Zero Bill Shock
Unmetered ingress and egress, no hidden transfer fees.

Your Data Stays in Indonesia
Tier IV Indonesian data centers, sovereign by design.

Engineers on the Line, 24/7
Direct access to the team that runs the platform.



99.9%
Uptime SLA

40 Gbps
Interconnect

100 Tbps
Anti-DDoS

10+
Upstream

NUSAGRID by SINUX

SINUX

NUSAGRID

Public Cloud Built for Enterprise

A complete service catalog: compute, storage, network, and protection on one platform.

Virtual Cloud Compute

Scalable VMs on Xeon Platinum 3.8 GHz; API/CLI, autoscale-ready

Cloud GPU

Accelerated compute for AI training and inference

Baremetal and Dedicated

Dedicated single-tenant servers for peak performance

Block Storage (SSD 10K IOPS)

Enterprise SSD volumes, low latency for OLTP, high I/O

Object Storage (S3-compatible)

Durable, scalable storage with lifecycle policies

Dedicated WAF

L7 protection, OWASP rules, bot mitigation & load balancing

High-Performance Network

40 Gbps interconnect, 10+ IXs, VPC & elastic IPs

Backup & DR

Automated, secure backup with rapid recovery

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Nusagrid OrionVE (Virtualization Platform)

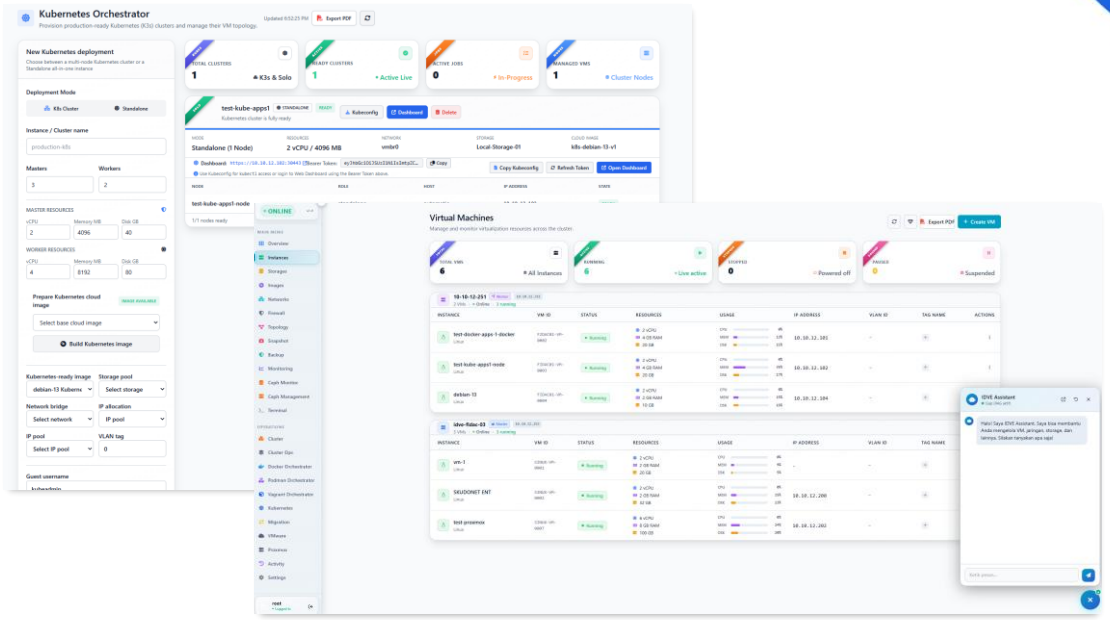
The flexible, cost-optimized VMware alternative with AI built in, made by SINUX.

Lightweight Core, Enterprise Uptime
Pure KVM/QEMU with built-in HA clustering and backup.

Pay Per Node, Not Per Core
Licensing stays flat as your hardware grows.

Migrate Without Starting Over
Native import from VMware and Proxmox.

An AI Engineer in Every Cluster
Embedded SINUX AI helps with daily operations.



>60% TCO
Per-node flat licensing

Built-in
HA and backup

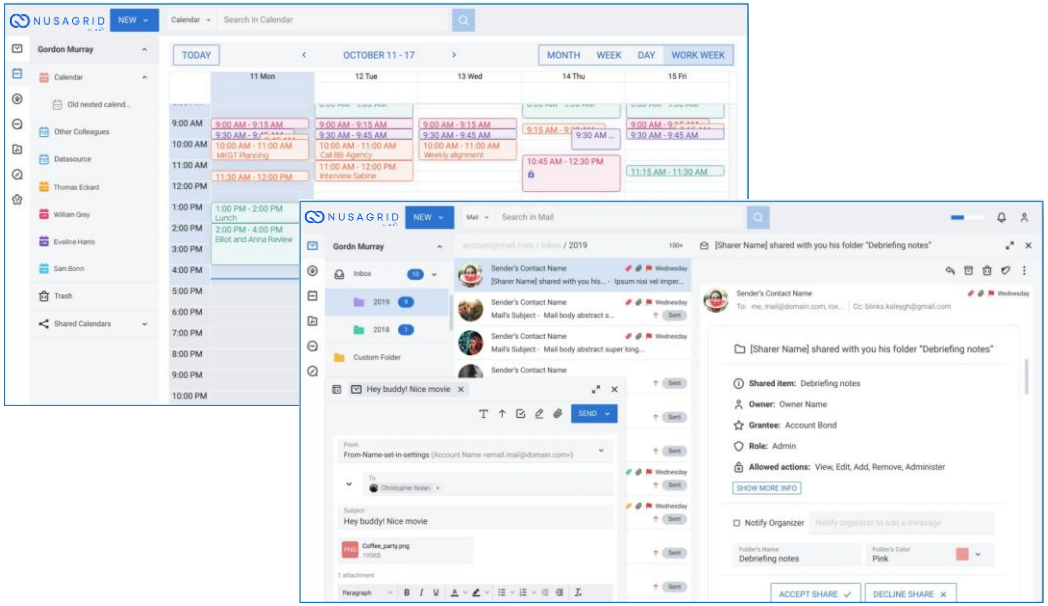
KVM/QEMU
Proven engine

SINUX AI
Built in

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Nusamail (Email Services)

Secure, locally hosted enterprise email: modern, fast, and private.



A Modern Inbox
Webmail with mail, contacts, and calendars in one place.

Phishing Stops Before the Inbox
Blocklists, Bayesian scoring, and auto-purge.

Malware Stopped Both Ways
Real-time scanning, inbound and outbound.

Your Mail Stays in Indonesia
Secure sandbox, 2FA/SAML, and mobile sync.

99.9%	Active	Local	IMAP/SMTP
Uptime SLA	Antivirus and anti-malware	Indonesian residency	Open standards

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Nusametric (Full Stack Observability)

See everything, miss nothing: metrics, logs, and traces in one view, with AI that flags issues early.

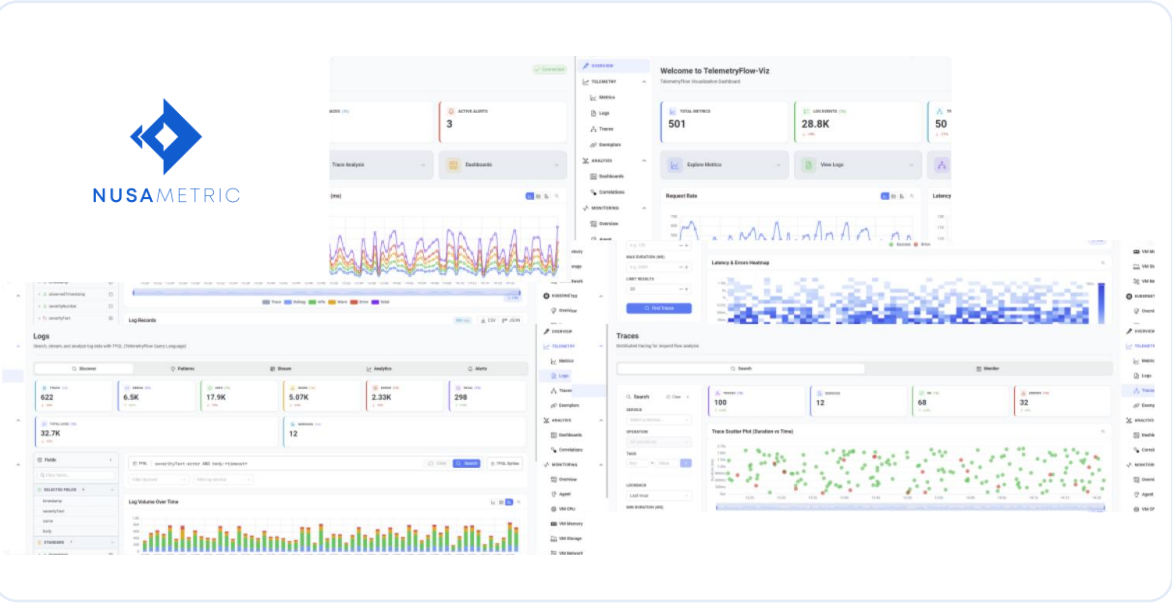
NUSAMETRIC

Metrics and Telemetry
One view across infrastructure and apps.

Real-Time Monitoring
Live dashboards, health at a glance.

Smart Alerting
Catch issues before your users do.

Performance Insight
MTTR and MTTD you can actually improve.



Real-time
Telemetry

Unified
Dashboards

Proactive
AI-based detection

Full-stack
Coverage

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NUSAMETRIC

Nusametric Capabilities

Eight modules that take you from a metric spike to the root cause in minutes.

Metrics Explorer

Query and visualize time-series metrics with interactive charts. Multiple chart types, zoom & pan, and synchronized views.

- Line, Area, and Bar charts
- Interactive data points
- Full-screen zoom mode
- Chart synchronization

Log Viewer

Real-time log streaming with advanced filtering and search capabilities. Correlate logs with traces for complete context.

- Real-time streaming
- Severity filtering
- Full-text search
- Trace correlation

Distributed Tracing

Visualize request flows across services with waterfall, flame graph, and node graph views for deep performance analysis.

- Waterfall timeline view
- Flame graph visualization
- Service dependency graph
- Span details & attributes

Exemplars

Link metrics to traces for context-aware debugging. Jump from metric spikes directly to related traces.

- Metric-to-trace links
- Context correlation
- Performance analysis
- Root cause identification

Dashboard Builder

Create custom dashboards with drag-and-drop widgets. Build the perfect view for your team's needs.

- Drag-and-drop interface
- Widget library
- Layout customization
- Dashboard sharing

Alert Management

Configure alert rules with thresholds and conditions. Track alert history and manage severity levels.

- Alert rule configuration
- Alert history tracking
- Severity levels
- Template library

Correlation Engine

Cross-signal correlation for root cause analysis. Unified timeline view of all telemetry signals.

- Event timeline
- Automatic correlation
- Root cause analysis
- Multi-signal insights

Kubernetes Monitoring

Monitor Kubernetes clusters with detailed views of nodes, pods, deployments, and persistent volumes.

- Cluster overview
- Node & pod monitoring
- Deployment tracking
- Resource utilization

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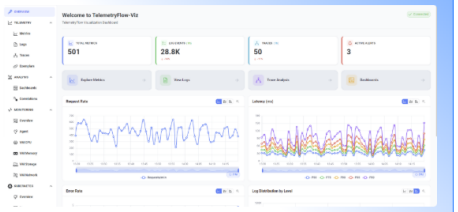
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NUSAMETRIC

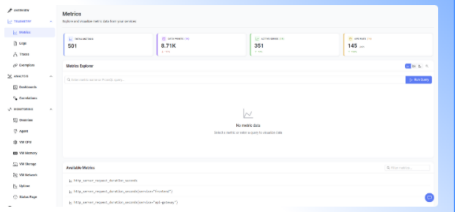
Nusametric Product Tour

A look inside: dashboards, metrics, uptime checks, and infrastructure views.



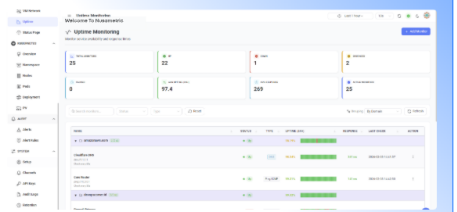
Dashboard Overview

Real-time metrics, service health status, and key performance indicators at a glance



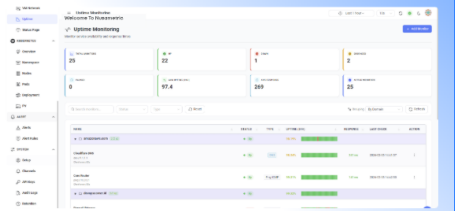
Metrics Explorer

Query and visualize time-series metrics with interactive charts and multiple visualization types



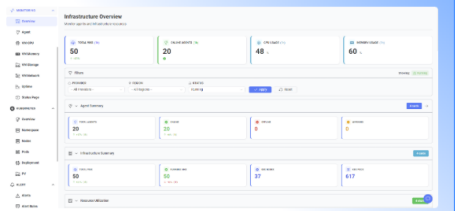
Uptime Monitoring

Monitor service availability with HTTP, TCP, and ICMP checks, response time tracking, and uptime percentage calculations



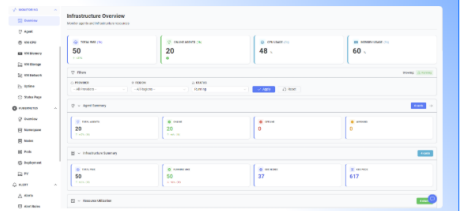
Uptime Monitoring

Monitor service availability with HTTP, TCP, and ICMP checks, response time tracking, and uptime percentage calculations



Infrastructure Overview

Real-time metrics, service health status, and key performance indicators for all of your assets



Infrastructure Overview

Real-time metrics, service health status, and key performance indicators for all of your assets

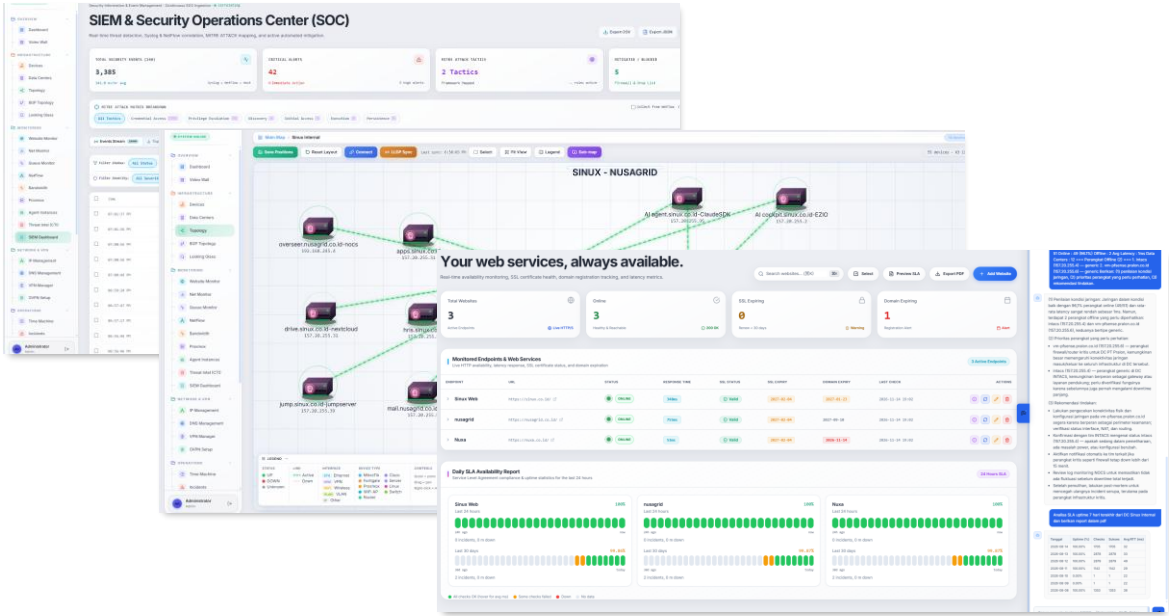
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Nusagrid Overseer (NOC Network Monitor)

One live view of every device, link, and asset, with an AI assistant on every shift.



Every Device, One Live Map
3D topology and IPAM, updated live.

Know Before It Goes Down
SNMP, agent-based, and synthetic checks.

One Click Back to Known Good
Scheduled, restore-ready device backups.

An AI Assistant in the NOC
SINUX AI guides diagnostics and drafts reports.

24/7	3D	Auto	SINUX AI
NOC operations	Live topology	Config backup	Built-in assistant

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Nusagrid AegisWAF

A reverse-proxy WAF that stops the attacks signatures miss.

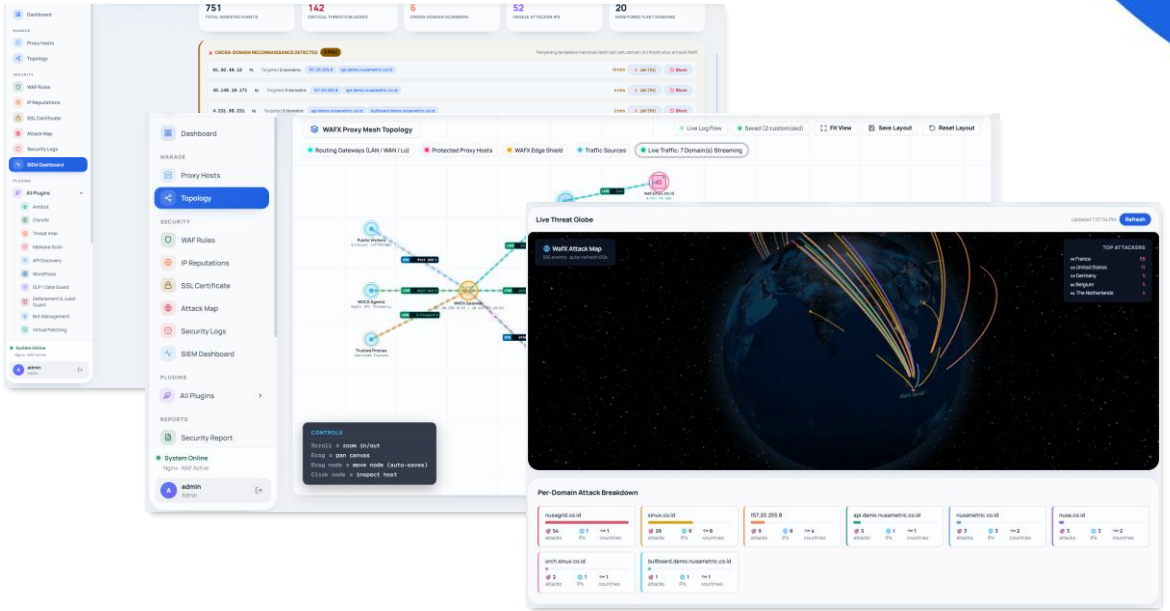
NUSAGRID AEGISWAF by SINUX

Managed and Custom Rules
OWASP coverage plus your own rulesets.

Bots and Floods Hit a Wall
Block abuse, flooding, and unwanted regions.

Threat Intel and Reputation
Live feeds that go beyond static signatures.

SINUX AI Detection
Adaptive analysis that stops new attacks early.



OWASP
Top 10 coverage

Layer 7
Protection

Live
Threat intelligence

SINUX AI
Built in

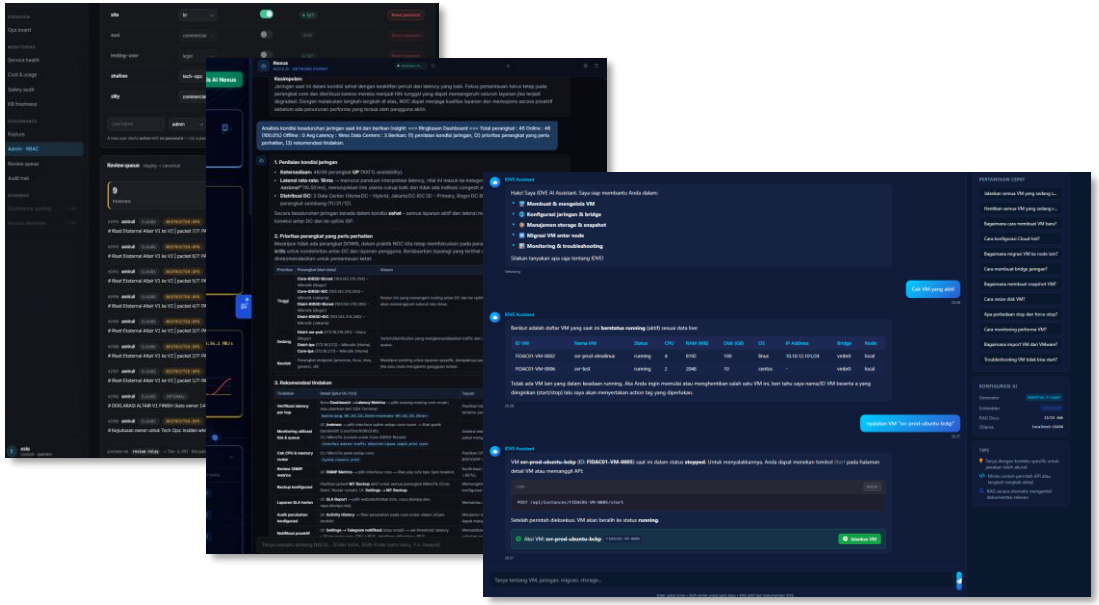
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SINUX AI Platform

Generative AI on your models and your data, inside your perimeter.



Private LLMs
Your own models, running on your own data.

Deploy Anywhere
On-premises, private cloud, or public cloud.

Your Knowledge, Not the Internet
Custom RAG grounds every answer in your systems.

Privately Controlled
Self-hosted, access-controlled, compliance-ready.

Self-Hosted
On-premises or cloud

Private
Controlled and sovereign

Embedded
Inside SINUX products

Custom
RAG and knowledge base

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Why Choose SINUX?

At Sinux, we don't just implement technology - we architect future-proof, cost-efficient solutions that maximize performance, security, and long-term ROI. As a trusted partner for enterprises, multinational corporations, and government institutions, we ensure scalability, resilience, and seamless digital transformation

What Sets Us Apart

We Build, Not Just Resell

Nusagrid Cloud, OrionVE, Nusametric, AegisWAF, and SINUX AI Platform are engineered by our own team.

Sovereign by Default

Cloud, email, and AI hosted in Indonesian data centers, aligned with the PDP law.

Proven Where It Matters

A delivery track record across government, banking, and fintech, backed by a 24/7 SOC.

One Partner, Full Stack

Infrastructure, cloud, security, software, and managed operations under one accountable team.

SINUX

Certified Across the Stack



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